

SQUINT™

USER GUIDE



CHROME: VERSION 1.1.2.3 – MAY 21, 2021

INTRODUCTION

SQUINT™ (Social See Something, Say Something) is a browser plugin and mobile app that enables rapid social media situational awareness for public health officials through crowd-sourced reporting. When you click on the SQUINT owl icon in your browser or submit a screenshot using the mobile app, the information is analyzed, and with follow-up recommendations for action.

SQUINT is supported on the latest versions of **Mozilla Firefox** and **Google Chrome**. This user guide is for the **Chrome Extension**.

INSTALLATION

CHROME

If you do not already have Chrome installed:

1. Go to: <https://google.com/chrome> from any browser, such as Microsoft Internet Explorer or Safari.
2. Click **Download Chrome** for the installer.
If using WINDOWS, allow the Installer to make changes to your computer.
3. Run the Chrome Installation Program to install Chrome.

DOWNLOAD SQUINT

1. Copy and paste
<https://chrome.google.com/webstore/detail/squint/bclpjfmooonfmiefenemipjhklhnpbk> into your Chrome browser.
2. Click **Add to Chrome**.
3. A popup should appear. Click **Add Extension**.



Figure 1: Chrome browser window with **Add to Chrome** button.

CLIENT CERTIFICATES

SQUINT is only for authorized officials or members of the election security or emergency response community. You will need a provisioned client certificate to authenticate your requests. You will need your personalized credentials, downloaded according to the instructions in the welcome email from enrollment@squint.mitre.org. You will also need the four-word case sensitive password that was texted to your personal mobile number.

WINDOWS

1. Open up Certificate Manager in Control Panel, or navigate to **chrome://settings/ > Privacy and Settings > More > Manage Certificates**.

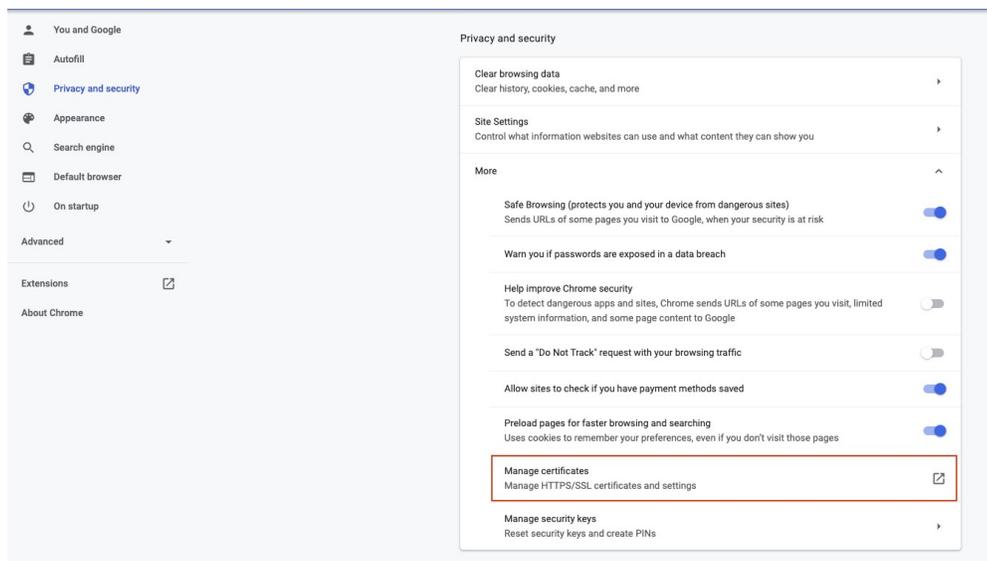


Figure 2: Click **Manage certificates**

2. On the Personal certificate tab, select **Import**. A Certificate Wizard should open. Use the file explorer to select your downloaded client certificate. It should be a .p12 file.
3. When prompted for a password, use the texted four-word case sensitive password.
4. Follow the rest of the wizard. You will be asked to create another password for the certificate. Your certificate is now imported for use!

MAC

1. Open up Keychain Access, or navigate to **chrome://settings/ > Privacy and Settings > More > Manage Certificates**.

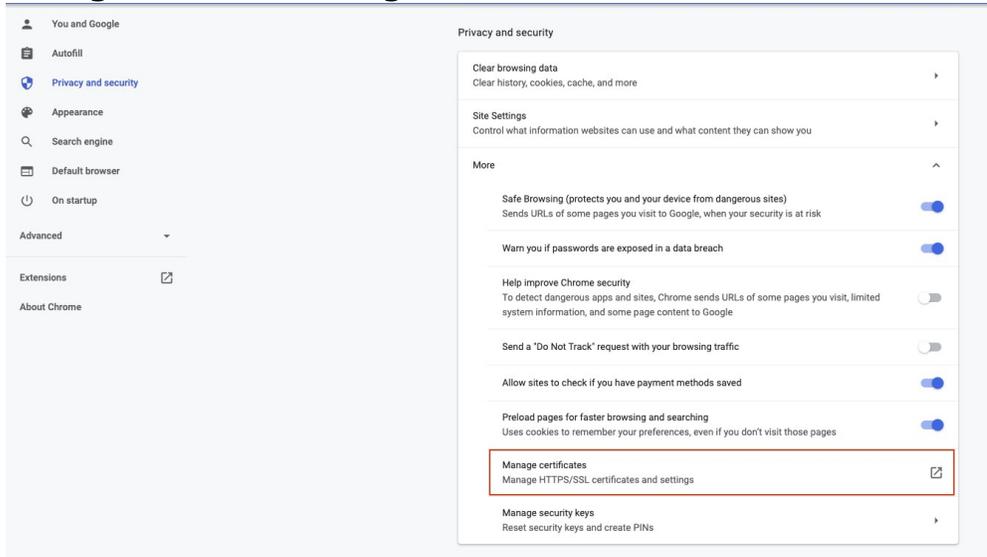


Figure 3: Click **Manage certificates**

2. Select **File > Import Items...** Use the file explorer to select your downloaded client certificate. It should be a .p12 file.
3. When prompted for a password, use the texted four-word case sensitive password.
4. Click **OK**.
5. Restart your browser.

SQUINTING WITH CHROME

Browse the internet as you normally would. When you see misinformation on a social media page that you want to report:

1. Click on the **Owl icon** (installed plugin) to open the menu.
2. Click **Capture** to make a report.
3. **Review** what was captured. Enter a short description if needed.

4. Click **Send Report**.

It's that easy! In response, you will receive a confirmation popup alert with a report ID, as well as a Confirmation Report from reports@squint.mitre.org.

Note: The first time you use the application, a pop-up will ask you to confirm the use of your client certificate. Select the certificate. Mac users will enter their Keychain Access password and Windows users will enter in the password they chose during the Certificate Manager wizard.

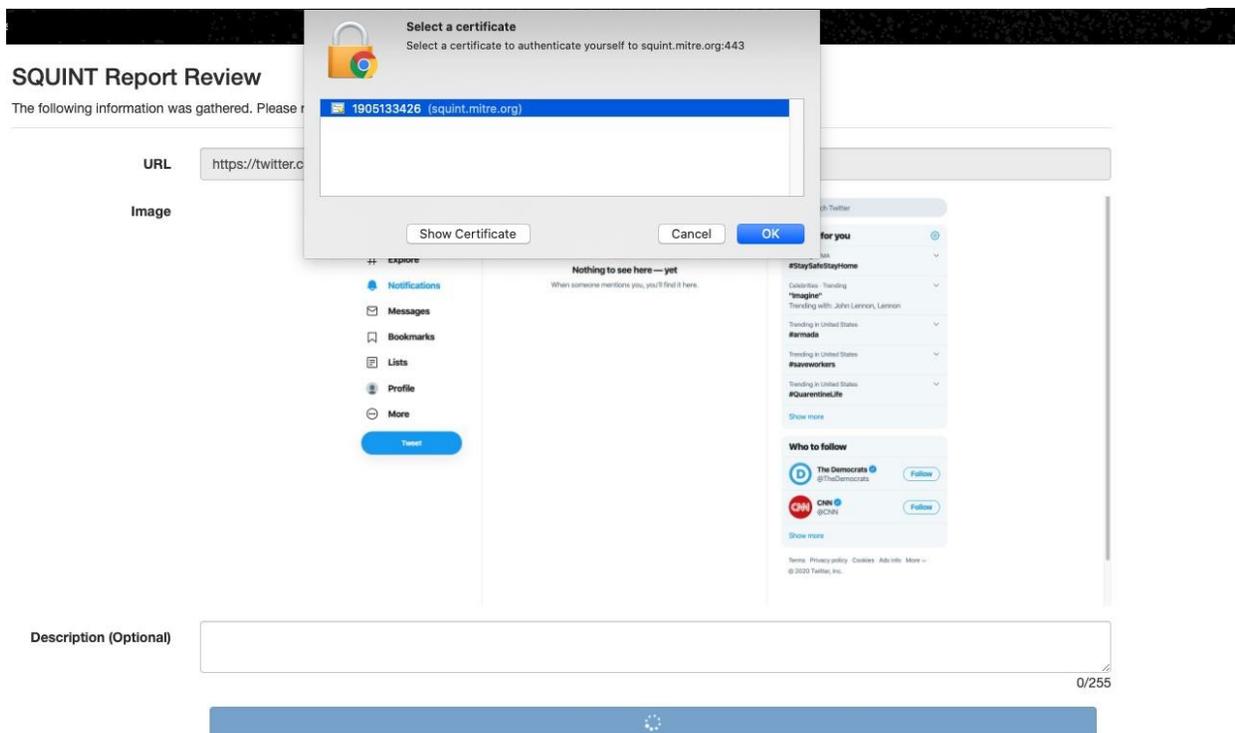


Figure 4: Using a client certificate.

Please email squint@mitre.org for help or to provide feedback.

Start SQUINTing!

